




South Sefton Clinical Commissioning Group
Southport and Formby Clinical Commissioning Group



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Date: 25th September 2020

Dear Care and Community Support Provider,

We know that you and your staff continue to work with huge commitment to care for our most vulnerable residents and we and our health and care partners want to thank you for these continued efforts in these ever-challenging times.

As we respond to these challenges, we are keen to maintain our communication with you and share key information to support you and your staff. With this in mind, we have decided to expand the recipients to the weekly letter, so that care home managers and domiciliary, Extra Care, Day Care and supported living providers receive key information at the same time. The weekly letters will be sectioned into information for all providers and then any information for specific provider groups.

General information

Care home staff should not be working in multiple care settings and thank you to those of you that have put alternative measures in place to help minimise staff movement. Whilst these measures are applicable to care homes, other care and support providers may also wish to consider them to help reduce transmission.

Please continue to let us know as quickly as possible when staff or Sefton residents have confirmed or suspected COVID-19. This is done by reporting to the community infection control team (in hours) or Public Health England (out of hours/weekends and bank holidays).

If you have any residents who:

- Have symptoms of COVID-19

- Have tested positive for COVID-19

Please do not delay contact:

- For Monday to Friday between 0900 and 1700, please contact the community infection control team on 0151 295 3036
- For out of hours, weekends and bank holidays please contact Public Health England's Health Protection on call support on 0151 434 4819

The Greater Manchester Health and Care Partnership have developed an IPC webinar which can be viewed by clicking on this link

<https://www.youtube.com/watch?v=7BsPY8b6nf4&feature=youtu.be>

We are pleased to inform you that the PPE portal can now be used by all adult social **care homes and domiciliary care providers (those registered with CQC)** to order the following PPE items for their COVID-19 needs: aprons, gloves, Type IIR masks, hand hygiene and visors. Order limits for the portal will be increasing over the coming weeks, and we ask you to encourage any eligible providers in your area who have not already signed up to do so. All social care providers should have already received an invite to the PPE Portal, however, we will be re-sending invites from next week with the aim to increase these registration rates. The current registration rates for social care providers are between 30-60%. Additional information on current order limits and how to register is available at:

<https://www.gov.uk/guidance/ppe-portal-how-to-order-emergency-personal-protective-equipment>

Additionally, we will make the following PPE items available to all other adult social care services that will not be supplied via the PPE Portal: aprons, coveralls, gloves, Type IIR Masks, FFP3 Masks, eye protection, hand hygiene, and clinical waste bags

More information about future arrangements for the distribution of PPE and Provider registration can be found in these two documents from the DHSC.



Letter to LAs-LRFs on 200924 Letter to LAs
COVID-19 PPE Supply and LRFs on provider



Please note that there is still capacity for **antibody testing** should your staff wish to access this service, either at one of the GP surgeries mentioned within the Joining Instructions or at the Royal Liverpool Hospital. Please note that the service at Whiston Hospital is no longer available due to capacity issues.

We have been asked to share an NHS publication on Dementia Wellbeing in the COVID Pandemic. This resource is for professionals working with people with dementia but can also be used by carers and people with dementia. This document, attached, takes the wellbeing pathway and sets out the adjustments and amendments needed to respond to the COVID-19 pandemic. It highlights key priorities and actions for each step in the pathway. It also includes links to further information and guidance.

Information for Care Homes

We have issued guidance to Care Homes and discussed on the Call this week the advice to limit visitors. To clarify this means we ask that indoor family visits do not go ahead at this time, but outdoor ones may still be permitted with a robust risk assessment. In terms of visits from medical professionals and Social Care Professionals if there is a way of conducting these remotely then this should be facilitated however if there is a reason these visits must be in person and the Health and Wellbeing of the client would be compromised if they did not go ahead then they should be fully risk assessed and in line with all relevant infection control guidance.

Any visits you may have from your colleagues from within the care home group should also be considered in risk assessments due to transmission risks and explored whether these visits could also be done differently.

Please find attached to this letter a resource from NWADASS: Infection Control: Top Tip Guide, which includes some case studies and best practice and ask that you consider whether they are appropriate for your care home setting/s.

Healthwatch Sefton have a signposting and information service and it is available to families and friends of relatives who may have enquired or wish to share their experiences of the impact of visiting about how the limitations are affecting them. Family members or friends can contact the signposting and information service by either ringing freephone 0800 206 1304 or emailing info@healthwatchsefton.co.uk

The Capital Improvement Grant infrastructure is now in place. We are undertaking a final review of the paperwork and will be able to share more information with you in the coming weeks.

We have been notified that there are some system changes to the Capacity Tracker, with effect from 22nd September. The changes can be found in the appendix 1 below. Please note that there will also be on-screen messages when you log on for the first time after the changes had been made.

Lancashire and South Cumbria Foundation Trust had to cancel two React to Red sessions for Care Homes in Southport and Formby arranged in March and April 2020 due to COVID. They have arranged some further training on MS teams and information on these sessions can be found in appendix 2 below.

We have received some information from Blue Stream Academy about who are currently offering 6 weeks free training on their Nursing and Care Home suite of CPD certified mandatory training to ensure you and your organisation stay 'CQC compliant'. There are 90+ modules currently available (attached), which are all nursing and care home specific. If you are interested in accessing any of the modules, please complete the blank staff form, also attached, and email to abbie.scattergood@bluestreamacademy.com. Please note that we are not endorsing nor have any relationship with Blue Stream Academy but wanted to make you aware of this learning opportunity.

We do acknowledge all the hard work all providers and their staff have undertaken so far, and we ask that you please stay alert and keep in communication with us by contacting commissioning@contracts@sefton.gov.uk

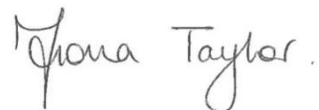
From us, all the health and care partners and Councillor Cummins, Cabinet Member for Adult Social Care, we would like to thank you and your staff once again for everything you are doing at this time.

Yours sincerely



Deborah Butcher

Executive Director for Adult Social Care and Health



Fiona Taylor

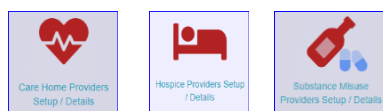
Chief Officer, NHS South
Sefton and NHS Southport
and Formby CCGs

PLEASE NOTE THAT THIS VERSION OF THE LETTER IS A WEB VERSION –
FOR DETAILS OF ANY OF THE ATTACHEMENTS MENTIONED WITHIN THE
LETTER, PLEASE CONTACT Jayne.vincent@sefton.gov.uk

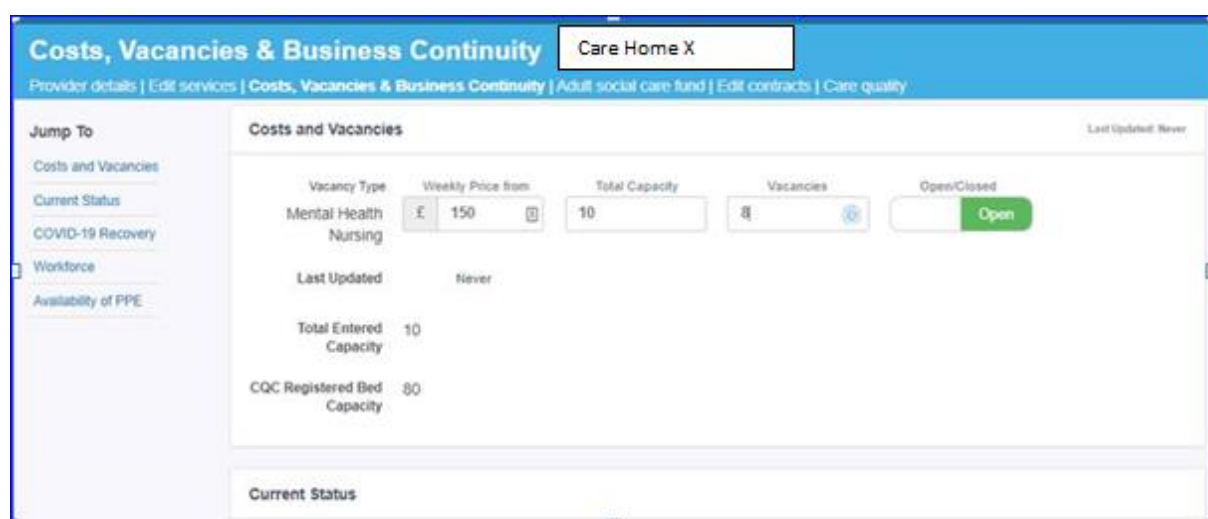
Summary of Capacity Tracker New Functionality and Reporting to be deployed 22/09/20 – System Champions

- **Updating Capacity, Costs and Business Continuity**

To make it easier for you to regularly review and update the information held we have merged these pages. This can be accessed via the Providers Setup/Details tile from the main menu shown below.



Accessing via this way you will be displayed with the page below

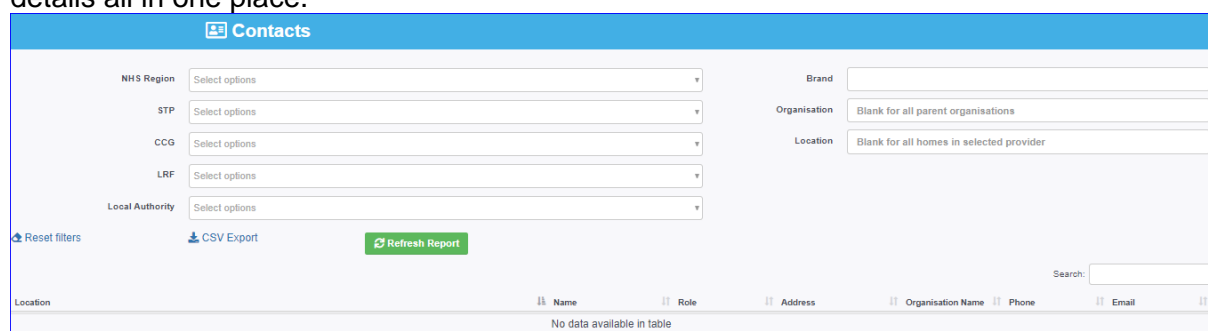


You will see that the previous three separate columns Costs , Vacancies and Business Continuity have now been merged together to enable you to update this essential information all in one place more quickly and easily and this section is located next to the ASC Social Care Fund Tab for ease of updating that .

New Reports

- **Contacts Report**

This aims to help you link will key contacts from within your locality, providing their details all in one place.



- **PPE Availability Report**

The benefit for Commissioners is that this report pulls information from the IPC questions and BC PPE questions to provide a useful summary of those locations that have PPE issues. It will provide a view of the locations historic status relating to PPE

18/09/2020

Dear Care Provider,

I am pleased to announce that Lancashire and South Cumbria NHS Trust Tissue Viability Team have arranged additional free training sessions on React to Red for Care Homes in the Southport and Formby locality. In response to the Covid 19 pandemic guidelines, all sessions will be hosted by Microsoft teams.

Pressure ulcers cause can significant harm to individuals, with individuals with age associated illnesses, co-morbidities and poor mobility being particularly vulnerable. As health care workers, we have a duty of care to prevent and reduce harm, therefore early identification is vital in pressure ulcer reduction.

With Care Homes, supporting individuals who are vulnerable to Pressure damage and being actively involved in Pressure Prevention Management, your Homes participation in React to Red training programme is strongly advised.

Our React to Red training programme will support the learner to:

- Understand what a pressure sore is, how they occur and the impact they have on the individual, staff and caring organisation
- Risk assessment-the likelihood of developing a pressure ulcer
- Prevention strategies

On completion of the training, your staff member(s) will:

- Receive a certificate of completion
- Be a react to red champion for your care home
- Have access to the React to Red resources

Date	15 th October 2020	12 th November 2020	9 th December 2020
Time	14.00-15.30 hrs	14.00-15.30 hrs	14.00-15.30 hrs
Venue	MS Teams	MS Teams	MS Teams

To book places, please email: christina.thomas@lancashirecare.nhs.uk

Kind Regards

Stacey Batty

Lead Nurse, Lancashire and South Cumbria NHS Foundation Trust