

Dear Care and Support Provider,

Care and Support Provider Update: 9<sup>th</sup> June 2020

Please note that we are regularly updating the Care Providers page on the Sefton Council website with information for the public domain. <https://www.sefton.gov.uk/social-care/adults/adult-social-care-providers.aspx>. If you have any issues accessing the webpages, please contact [Jayne.vincent@sefton.gov.uk](mailto:Jayne.vincent@sefton.gov.uk).

### **Community Equipment Amnesty/Collection**

If you have equipment that has been used by a resident and is no longer needed, can we please ask that this is returned to the Community Equipment Stores rather than used for another resident who hasn't been assessed for the equipment. The statement below provides further details and how to return the equipment or arrange for a collection.

### **DHSC Guidance – PPE Portal**

Throughout May and June 2020, DHSC have been inviting GPs, small residential care providers (24 beds or fewer) and small domiciliary care providers (99 clients or fewer) to register and order with the PPE portal, in order to help meet their PPE needs in the current climate.

DHSC has launched a guidance page on the PPE Portal, to help provide information to those invited to register and order emergency PPE through the site.

### **Please find the page at this address:**

<https://www.gov.uk/guidance/ppe-portal-how-to-order-emergency-personal-protective-equipment>

The page details who is eligible to register with the portal, how the order process works and what customers should expect from the portal.

**If you are eligible, please regularly check your email accounts registered with the CQC/MHRA in order to ensure that the email invitation is received and actioned.**

Any queries about the portal can be made through the Customer Service team at: 0800 876 6802.

## **Community Equipment Amnesty**

Across the country, we are all concerned about the current Covid-19 (coronavirus) pandemic that is dominating our daily lives right now. Together we are facing a huge challenge, and we are already seeing changes to the way we live our lives.

Across Sefton over the past few months we have seen demands on service provision significantly increase. This has never been more prevalent than when we are anticipating demands for community equipment for individuals requiring social care and aids and adaptations as part of their care needs. Our residents need, and rely on, community equipment to support them in their recovery and reablement and to ensure that they have the best quality of life possible in social care environments.

We are asking all care home and supported living providers across Sefton who have individuals that have been issued with community aids and equipment, and who no longer need or use this equipment, to return in to Sefton Community Equipment Stores. This is so stocks can be replenished and equipment can be cleaned and repaired to be re issued to meet the expected increase in demand, as part of our ongoing commitment to ensure that all residents living in Sefton have access to support and aids that they need to maintain and maximise supported and independent living.

All community equipment has been provided to residents who have been assessed and once it is no longer needed it should be returned immediately and not used for somebody else who has not been correctly assessed for that item of equipment. It is important for providers to consider health and safety regulations and the associated risks for an individual who is given equipment that they have not correctly been assessed for. Therefore, all redundant equipment should be returned to Community Stores without delay.

Please help us to help those most in need during this challenging time.

If you have any equipment that has been issued from Sefton Stores and that is no longer being used, please ring the Stores to arrange a pick up from your home or can you return it to:

Sefton Community Equipment Stores  
Unit 2c  
Bechers Drive  
Aintree Racecourse Retail & Bus Park  
Aintree  
Liverpool  
L9 5AY

Telephone: 0151 288 6208  
E-mail: [Equipment.Service@sefton.gov.uk](mailto:Equipment.Service@sefton.gov.uk)