

Dear Care and Support Provider,

Care and Support Provider Update: 10<sup>th</sup> June 2020

### **Capacity Tracker update**

Please find below an update from Capacity Tracker, which outlines the changes to the Capacity Tracker, which includes additional questions in the Tracker and the frequency this information is required. These changes come into effect from **Thursday 11<sup>th</sup> June 2020.**

### **More testing at Litherland Sports Centre**

We are pleased to be able to let you know that Litherland Sports Centre will once again be the venue for a Coronavirus Mobile Test Centre on Thursday, Friday and Saturday, 11<sup>th</sup>, 12<sup>th</sup> and 13<sup>th</sup> June.

Located at Litherland Sports Park, the site will provide clinical diagnosis tests that tell people if they currently have the Covid-19 virus. Tests are available for anyone but they need to have made an appointment first at [www.nhs.uk/coronavirus](http://www.nhs.uk/coronavirus) or by [calling 119](tel:119) Essential workers still need to book through [www.gov.uk/apply-coronavirus-test-essential-workers](http://www.gov.uk/apply-coronavirus-test-essential-workers)

Testing is vital to the ongoing work to overcome COVID-19 and enable key workers who test negative to return to work. Almost 3,200 people have already been tested at the Borough's previous Mobile Test Sites, including 695 over 3 days in Litherland last week.

### **PPE Unit Opening Hours and Flow chart**

We just wanted to give you advance notice that as of 22<sup>nd</sup> June, the PPE Unit will be open on a Monday, Thursday and Friday due to reduced demand. Opening hours are 10.00am – 4.00pm. Please email [emergencyppe@sefton.gov.uk](mailto:emergencyppe@sefton.gov.uk) if you have an urgent requirement. There is an emended [PPE Storage Flow Chart](#) that outlines the process for you.

**Subject:** Letter: Changes to the Capacity Tracker

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**Capacity Tracker**  
*Insight for Care*



# Coronavirus pandemic communications

**9th June 2020**

**To:** All Care Home and Hospice Providers

**For Information:** Local Authority, CCG, System Champions.

**Subject:** Changes to the Capacity Tracker – action required from Thursday 11th June 2020

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**Dear Care Home colleagues,**

At the request of Public Health England (PHE), we have added a number of additional questions to the Capacity Tracker relating specifically to systematically identifying 'recovery from outbreaks of COVID-19 in care homes'. Around 40% of care homes in England to date have experienced outbreaks of COVID-19 and the duration of these outbreaks has been prolonged in many instances. Existing PHE data enables an understanding of when an outbreak has begun but not when an outbreak has finished and the home is in recovery. Understanding how long outbreaks last and how quickly

outbreaks are controlled is a very important issue for both PHE and the care home community. It may also be a trigger for changes in the advice and guidance about control measures that must be followed at the onset of the outbreak.

PHE define 'recovery' from an outbreak as no new cases (clinically suspected or laboratory confirmed) in either staff or residents in a care home for 28 days or more. Once this point is reached, the care home is then described as 'recovered'. Any subsequent cases beyond this time point may indicate another outbreak and again could be the trigger for new infection control measures that must be used for a period of time. In order to get accurate information, we are asking care home managers to enter data on new laboratory confirmed or clinically suspected cases of COVID-19 infection in either residents or staff on the Capacity Tracker every day.

We hope this will not be a demanding ask and that colleagues will understand the value of having timely and accurate information to identify outbreaks and when they have ended. The new questions are listed below and will be available in the Capacity Tracker on **Thursday 11<sup>th</sup> June** replacing the existing COVID-19 questions. Explanations will be provided alongside each question on the form in the Capacity Tracker:

1. Number of staff NEWLY SUSPECTED with COVID19 today
2. Number of staff NEWLY CONFIRMED with COVID19 today
3. Overall number of Residents with COVID19 (suspected or confirmed) currently in the Care Home
4. Number of Residents NEWLY SUSPECTED with COVID19 today
5. Number of Residents NEWLY CONFIRMED with COVID19 today

6. Number of these residents that were admitted from outside the care home today

This data will be used by Local Authority Directors of Public Health and Directors of Adult Social Services and their partners, local Health Protection Teams, Clinical Commissioning Groups, and care homes themselves to understand how effectively any identified outbreaks are being controlled and what further help and support may be needed. The information will also be used at national level by the Department of Health and Social Care, Public Health England, NHS England & NHS Improvement and partner organisations to further develop public health programmes and policy initiatives to support care homes in preventing and managing outbreaks of COVID-19 now and over the coming months.

We will closely monitor the impact and value of these additional questions and welcome feedback from end-users via [necsu.capacitytracker@nhs.net](mailto:necsu.capacitytracker@nhs.net)

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**HOSPICE UK**

**Dear Hospice colleagues,**

At the request of Public Health England (PHE), we have added a number of additional questions to the Capacity Tracker relating specifically to systematically identifying 'recovery from outbreaks of COVID-19 in care homes and hospices'. Existing

PHE data enables an understanding of when an outbreak has begun but not when an outbreak has finished and the Hospice is in recovery. Understanding how long outbreaks last and how quickly outbreaks are controlled is a very important issue for both PHE and the provider community. It may also be a trigger for changes in the advice and guidance about control measures that must be followed at the onset of the outbreak.

PHE define 'recovery' from an outbreak as no new cases (clinically suspected or laboratory confirmed) in either staff or patients in a Hospice for 28 days or more. Once this point is reached, the Hospice is then described as 'recovered'. Any subsequent cases beyond this time point may indicate another outbreak and again could be the trigger for new infection control measures that must be used for a period of time. In order to get accurate information, we are asking Hospice Managers to enter data on new laboratory confirmed or clinically suspected cases of COVID-19 infection in either patients or staff on the Capacity Tracker every day.

We hope this will not be a demanding ask and that colleagues will understand the value of having timely and accurate information to identify outbreaks and when they have ended. The new questions are listed below and will be available in the Capacity Tracker on **Thursday 11<sup>th</sup> June** replacing the existing COVID-19 questions. Explanations will be provided alongside each question on the form in the Capacity Tracker:

1. Number of Staff NEWLY SUSPECTED with COVID19 TODAY
2. Number of Staff NEWLY CONFIRMED with COVID19 TODAY
3. Overall number of Patients with COVID19 (suspected or confirmed) currently in the Hospice

4. Number of Patients with NEWLY SUSPECTED with COVID19 TODAY
5. Number of Patients with NEWLY CONFIRMED with COVID19 TODAY
6. Number of these patients that were admitted from outside the Hospice TODAY

This data will be used by Local Authority Directors of Public Health and Directors of Adult Social Services and their partners, local Health Protection Teams, Clinical Commissioning Groups, and Hospices themselves to understand how effectively any identified outbreaks are being controlled and what further help and support may be needed. The information will also be used at national level by the Department of Health and Social Care, Public Health England, NHS England & NHS Improvement and partner organisations to further develop public health programmes and policy initiatives to support Hospice Providers in preventing and managing outbreaks of COVID-19 now and over the coming months.

We will closely monitor the impact and value of these additional questions and welcome feedback from end-users via [necsu.capacitytracker@nhs.net](mailto:necsu.capacitytracker@nhs.net)

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Don't forget to access our [Resource Centre on the Capacity Tracker portal](#) where you can find a variety of useful guidance and information.

Download a copy of our [leaflet aimed at Care Homes](#)



Thank you - stay safe.

The Capacity Tracker Team



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