

Community Providers Fee Consultation Meeting
17th March 2021
Domiciliary care and Community Support provision
AGENDA

Members are asked to please keep their microphones on mute during the meeting

Welcome from the Chair and Introductions Chair: Deborah Butcher, Exec Director of Health & Social Care

1. Context
- Meeting with providers as part of the consultation to encourage engagement so that Officers can fully understand feedback.
 - Officers will produce a report which will go to cabinet member for decision.
 - Important that the report reflects everything highlighted by the providers.
 - Anything that is pertinent to delivery in the next 12 months needs to be flagged.
 - If delivery of services will prove difficult, need to understand the basis of that.
 - Evidence of expenditure, breakdown of hourly rate, etc is being asked for to support submissions.
2. Presentation
- Deborah Butcher delivered a Fee Proposal presentation to the group.
3. Q&A
- Q. Does Sefton have any plans to pay all support staff the real living wage?**
This is a cabinet decision and we will indicate to cabinet that requests have been received from providers. Funding is set and the budget position has to be considered to include the wide range of businesses being dealt with.
- Q. No provision for Team meetings or supervision. Will this be looked into?**
The issue of non-direct time with service users has been taken into account as part of the other cost section of the calculation model. This information will be published on the web page.
- Q. Supervisions and team meetings need to be paid at minimum wage. What does the proposed £3.36 cover?**
Supervision, uniforms, training, recruitment, registration fees, IT and Comms, rostering, electronic call monitoring, central regional management support services on premises. This is to be reviewed. Will contact providers if additional information is required.
- Q. Knowsley proposed 5.65% equivalent to £16.40**
Will pick this up separately with Knowsley about what the impact on their rate would be. Knowsley starting point is lower than Sefton.

Q. Can those assumptions be issued to the group? I couldn't find anything on the website.

We will publish further details of the breakdown of fee rates on the website

Q. Has the rate been considered in line with UKHCA proposed minimum rate of £21.43 ? The LCR rates seem a long way away from these , that councils In England are directed to UKHCA methodology in paragraph 4.31 of the Care and Statutory guidance published by the Dept of H& SC

Will do some additional benchmarking, looking at the UK Home Care Association proposal.

Review Quality Impact Assessment to reflect issues people have raised.

UKHCA rate includes two main elements around travel time and mileage. When services were commissioned, geographical locations of care packages in the borough was taken into account and which would therefore reduce this cost.

DB referred to capital improvement programme with care homes and will look to set up separate meeting with one of officers to consider what support could be available for community providers. This may be limited, but might be some procurement activity that we can support.

4. Next Steps

- Consultation closes 21st March, followed by an assessment period.
- Letters will be sent to providers on 1st April
- 2021/22 fees published on 23rd April

5. Close

- Thanks given for joining the call and to staff for all the care and support provided to vulnerable Sefton residents.