

Deborah Butcher
Executive Director for Adult Social
Care and Health

Magdalen House
Trinity Road
Bootle
L20 3NJ

0151 934 3105
www.sefton.gov.uk

THIS IS A WEB VERSION OF THE LETTER. IF YOU WOULD LIKE ANY OF THE DOCUMENTS MENTIONED IN THE LETTER, PLEASE EMAIL Jayne.vincent@sefton.gov.uk

Date: 21st May 2021

Dear Care and Community Support Provider,

We want to start this letter by expressing our gratitude to you and your staff teams for everything you are doing in extraordinary circumstances, to care for our most vulnerable residents. We fully appreciate how challenging this is and we want to thank you for your resilience and commitment.

As you are aware, we have cases of the Indian variant in the borough and we have put in extra testing and enhanced contact tracing to help manage this. Please continue to practice 'hands, face and space' to help prevent infection and please do not hesitate to report any outbreaks to the Community Infection Control Team on 0151 295 3036.

We will be needing to move the PPE stock away from Bootle Town Hall in the future and are currently exploring an alternative venue. We will keep you informed of this move, but in the meantime, if you need emergency PPE, please email emergencyppe@sefton.gov.uk.

Thank you to those of you who provided a return for the Infection Control / Rapid Test 2021 for the deadline last week. If you haven't provided a return, we would urge you to do so, or we could ask for you to return the grant to us.

Grants

The initial window for the Liverpool City Region Care Providers' Grant closed this week. We thank providers for applying to this fund. The appraisal teams will review applications to assess their eligibility for the grant and where needed contact applicants by phone or email for required information. Please note that providers will be notified by email whether their applications have been successful or not, with successful applications having the grant issued to them via BACS payment. The deadline payments to be defrayed for this grant is Friday 11th June 2021.

Infection Control / Rapid Test 2021 – this grant runs from 1st April – 30 June. The 1st return to reflect April expenditure was due on the 14 May. Several outstanding returns relate to this grant also and providers are reminded that acceptance of the terms of the grant includes the need for returns as per grant conditions.

Workforce Capacity – this grant related to the period 16 Jan – 31 March and a grant return was required to evidence expenditure and outputs. Where there are outstanding returns, providers will receive an email reminder and grant unaccounted for may need to be returned.

The national booking service for health and social care workers has now reopened to allow people to book onto specific vaccine appointments at the larger vaccination centres.

We do want to support you if you have staff who would like the vaccine. We would ask you to please confirm with your staff that they do wish to have the vaccine before making any arrangements which will help avoid any wastage of appointment slots and the vaccine.

Please note the change in duration of the NW Provider Capacity Tracker Workshop starting on the 25th May 2021 has changed from 3.00pm – 5.00pm and is now **3.00pm – 4.00pm**.

Please continue to complete the Capacity Tracker daily as this helps us to understand the current levels of staff and resident vaccine uptake, vacancies and absence from work.

Information for Care Homes

On the Strategic Care Home Call this week, we shared a summary presentation with you about the surge testing in Formby and updates on testing and visiting, with links to all the updated guidance, which we encourage you to read. Please find attached to this letter the presentation. We have also prepared a Care Homes Guidance Summary sheet (with relevant links) for ease of access, which is also attached.

There is an opportunity for care homes to attend a Vaccine Q&A session that Liverpool City Council have organised for the 27th May at 2.00pm. This is open to all care homes in Sefton to attend. There is more information in the appendix to this letter. They understand that this time will not suit everyone however please feel free to drop in/out when you can. There are different ways for you to join:

I. Join by clicking the direct Zoom Meeting link

<https://us02web.zoom.us/j/84144815979?pwd=YmlHakl1Mk5Jd3FFajl0QXczaHNaUT09>

II. Join by using the Zoom App

Meeting ID: 841 4481 5979

Passcode: 754562

III. Join via the phone

Zoom Meeting Line: 0203 481 5240

Meeting ID: 841 4481 5979#

Passcode: 754562#

If you have any questions before the session, please contact vaccinatesocialcare@liverpool.gov.uk

The PHE How to Work Safely in Care Homes Webinar took place this week, which looked at the updated guidance. We have attached the slides from the webinar for you but if you would like a recording, please email Jayne.vincent@sefton.gov.uk and we can arrange for it to be sent to you.

Online Proxy Ordering Quick Survey

NHSX are asking all Care Home Providers to complete a quick 3 question Proxy Ordering survey within Capacity Tracker to monitor the capture of data to find out who, where and how many care homes order their medication online. NHSX will also monitor which care homes access further information through their GP system that holds the residents electronic record. The responses will be reviewed with regional colleagues and will support them with implementation in the coming financial year through the Access to Information programmes.

The survey is live from 17- 31 May 202 and can be located from the Main Menu by selecting the Care Home Providers Setup / Details tile and then going to the Surveys column.

If you need help and guidance please email England.carehomesgproxy@nhs.net or visit the Online Proxy Ordering FAQ's - Capacity Tracker/Help/What's New menu. <https://capacitytracker.com/resource-center/category/61/whats-new>

We understand from CQC that there is perhaps a perception that whistleblowing isn't taken seriously. We would like to assure you and your staff teams that it is and that it is important to share information, if they feel that there is a need to do so.

Next week is the final week for care providers to encourage family and friends of residents to share their stories with us as part of our 'Care Homes, Your Story, Your Say' project. The closing date for the project is Friday 28th May. They can use the following web link to share their story: <https://www.surveymonkey.co.uk/r/Care-Homes-Your-Story-Your-Say>. If they don't want to fill in this form and would prefer to speak to someone about their experiences, they can call on 0800 206 1304.

There is still time to provide a quote on the support you have received during the past 12 months that we would like to share with the Better Care Fund and use for our integration programme. If you would like to provide a quote, please email it to Jayne.vincent@sefton.gov.uk

From us, all the Health and Care partners and Councillor Paul Cummins, Cabinet Member for Adult Social Care, we would like to thank you and your staff once again for all your hard work and everything you are doing at this time.

Yours sincerely



Deborah Butcher
Executive Director for Adult Social Care and Health

Fiona Taylor.

Fiona Taylor
Chief Officer, NHS South Sefton and NHS Southport and Formby CCGs