



Sefton Families First Partnership

Sefton Families First Partnership Survey

13-18 and 18+

Our Survey

We want to work with you to improve services in Sefton. Your answers will help shape the Families First Partnership (FFP) so that support is easier to access, more joined-up, and better meets your needs.

Section 1: Tell Us About You

How Old Are You?

- ☐ 13-15 Years Old
- ☐ 16-18 Years Old
- ☐ 19-25 Years Old
- ☐ 26+ Years Old



Are you:



☐ A Young Person



☐ A Parent/Carer



☐ An SEND Parent/Carer



☐ Other (please specify)

Have you or your family been involved with any of the following services in the last 2 years?



☐ Youth Services



☐ Social Care



☐ Family Hubs



☐ School Nurse

☐ None



☐ Change Grow Live



☐ Special Educational Needs and Disabilities Services

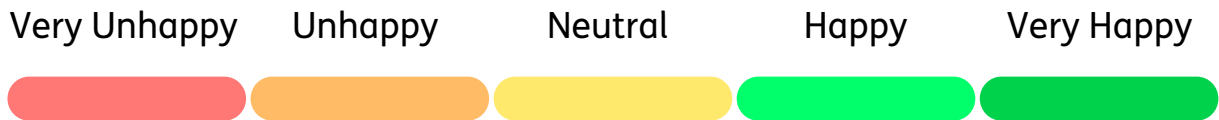


☐ CAMHS (Child & Adolescent Mental Health Services)

☐ Other

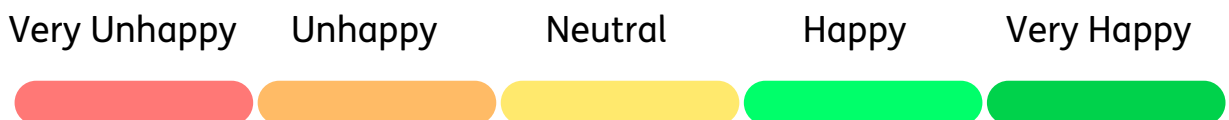
Section 2: What Works Well

How happy are you with the support available in Sefton? Circle one from 1 being very unhappy and 5 being very happy



Tell us why

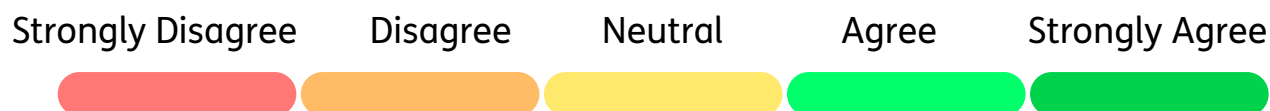
Do you feel listened to by professionals? Circle one from 1 being never and 5 being always



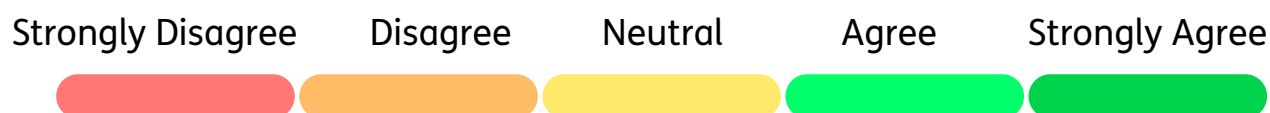
Tell us why

To what extent do you agree with the following statements? (Rate each from 1 = Strongly disagree to 5 = Strongly agree)

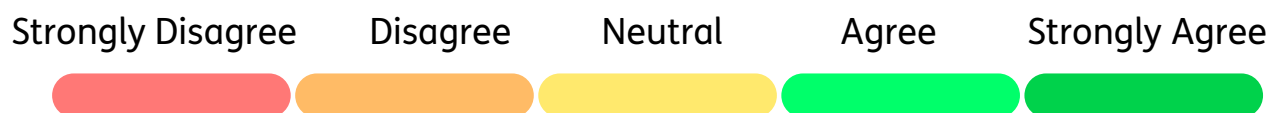
I feel safe and supported by the services I've use



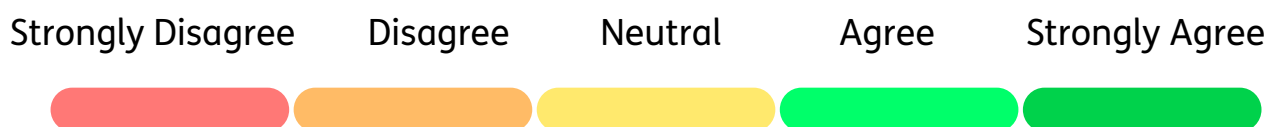
I know where to go when I need help



The people who support me understand my family's needs



I only have to tell my story once



Section 4: What Could Be Better?

What would you most like to improve about current services? (Rank these 1-6, 1 being most important to you)



☐ Getting Help Earlier



☐ Having One Main Contact Person



☐ Better Communication Between Services



☐ More Support For Parents/Carers



☐ More Support For Young People



☐ Easier To Find Where Help Is Available

☐ Other (please specify)

Section 5: Looking Ahead

What would make it easier for you to get help when you need it? Tick all that apply



☐ Single Place To Ask For Help



☐ Quicker Response Times



☐ More Support In Schools



☐ More Support In The Community



☐ Clearer Information About Services

☐ Other (please specify)

How would you like to be involved in shaping services? (Tick as many as you like)



☐ Surveys



☐ Focus Groups/Workshops



☐ Youth/Parent Panels



☐ Creative Activities e.g. art, video



☐ Don't Want To Be Involved

☐ Other (please specify)

How would you like to see the results of this survey shared? (Tick as many as you like)



☐ Summary On Council Website



☐ Animated Video



☐ Newsletter/Email



☐ Community Event



☐ Don't Want To See Results

☐ Other (please specify)

Final Thoughts

Is there anything else you'd like to tell us about your experience or ideas for change?