



Adult Social Care Improvement Plan Coproduction Group. July 2026.

Presenters: Jen DeOrnellas, Hannah Dollard



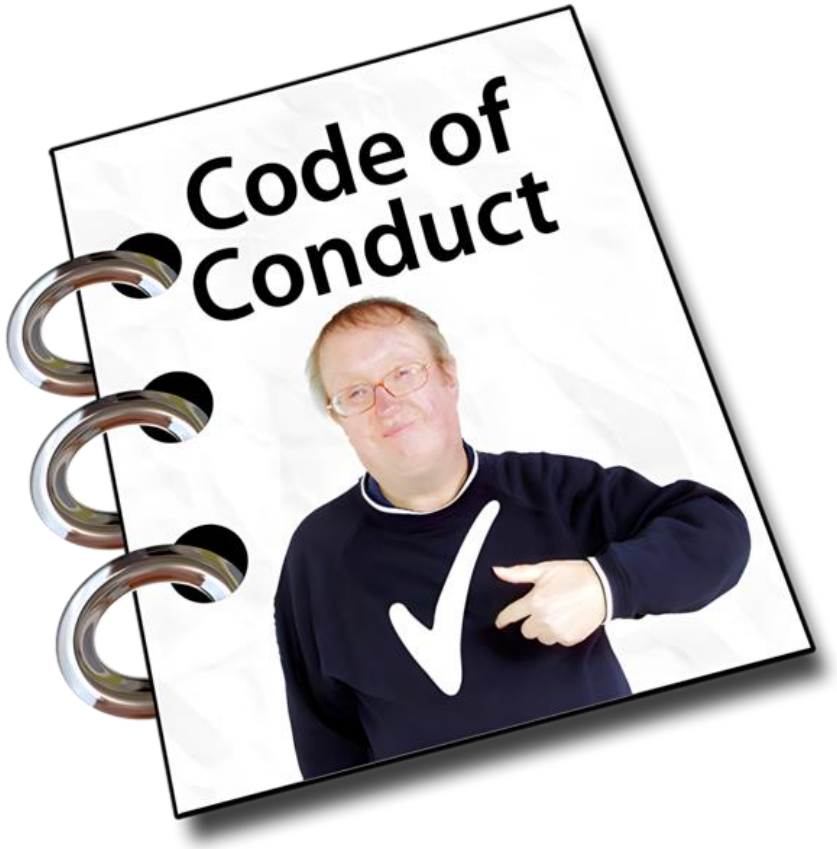




Agenda

1. Welcome and introductions
2. Code of conduct reminder
3. Recap from June meeting
    - Staying Independent at Home
4. Feeling Safe – Technology Enabled Care
5. Any Other Business

Code of Conduct Reminder



What is your experience of Occupational Therapy and how did it make your life better?



Some people had to sort things out themselves.

Waiting too long made people not want to ask for help again.

Some people had to wait a long time to get help.

Made people feel upset, angry, and worried about safety.

It made people feel happy, excited and relieved.

People felt much better once they got support.

When people got help it made a big difference.

How could we make it easier to get help from Occupational Therapy?



Don't assume people know what to do, ask extra questions to understand people better.

Explain how to return equipment, on leaflets with a telephone number.

Make it easy to understand how to get help.



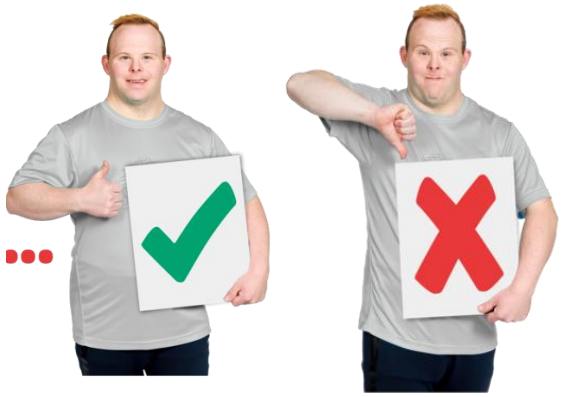
Having leaflets on the REACT van with the telephone number on.

More advertising so people know where to ask for help.

Design leaflets with pictures in places like GP surgeries and clinics.

Would you use digital options?





Voice notes can help communication.

Some people may find digital options hard or confusing.

Some people might feel flustered and not know what to say.

Some people find phones and technology difficult.

What happens next?





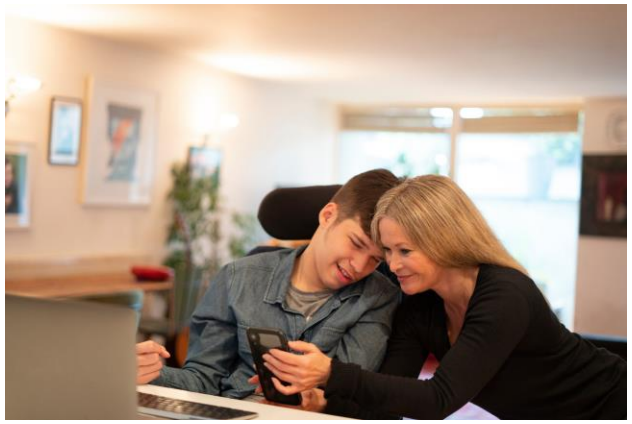


We will start the process to make a leaflet for Rapid Equipment and Assessment Community Team (REACT) van. This leaflet will have important contact details, like a phone number.

At the next Occupational Therapy team meeting in July, staff will talk about how to communicate well. This includes using text messages, voice notes, and giving people extra time to understand.

We will look at more ways to tell people about Occupational Therapy. This will explain what we do, how people can use the service, and how to give equipment back.

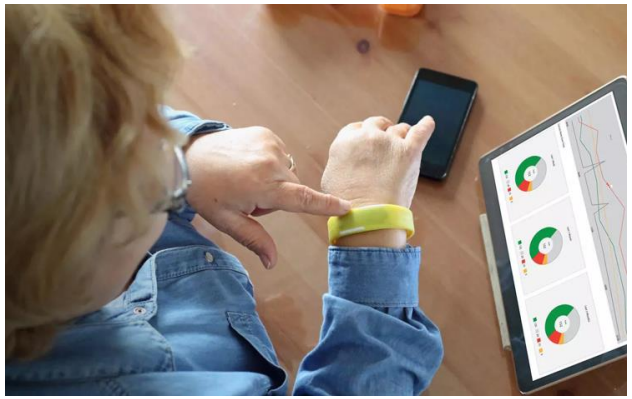
Staying Independent At Home



Technology Enabled Care:

Technology Enabled Care (TEC) is simple technology that helps you:

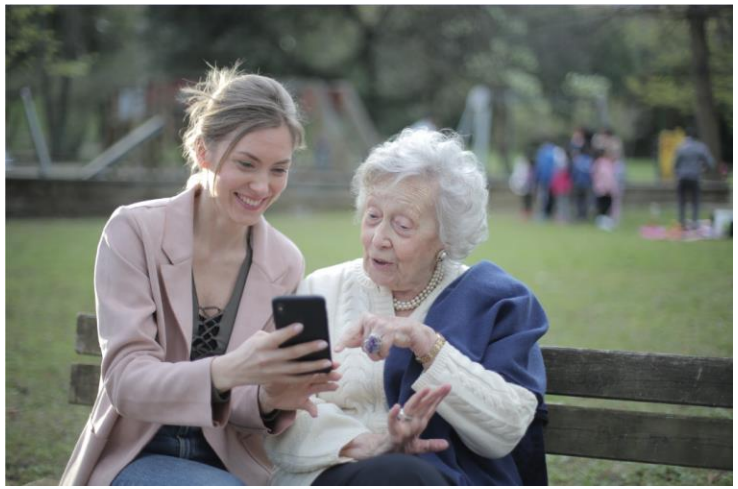
- Stay independent at home
- Feel safe and confident
- Get the right support at the right time

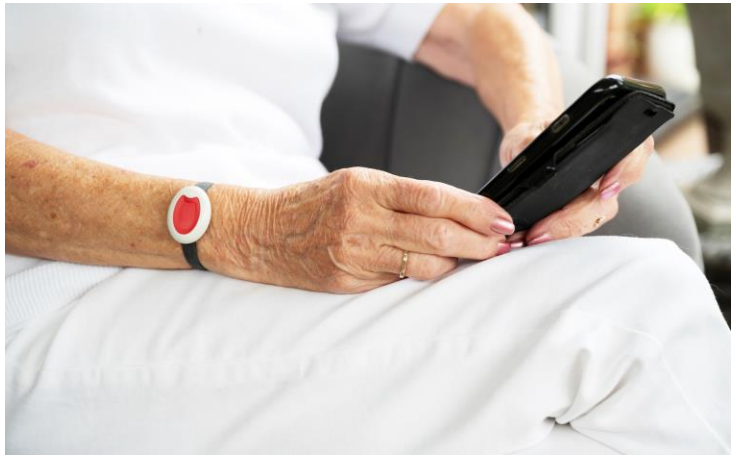


Everyday examples:

- Personal alarms (pendants)
- Falls detectors
- Medication reminders
- Video calls or check-ins
- Sensors (movement, doors, beds)

Technology Enabled Care





How it can help you:

- Stay in your own home for longer
- Feel safer and more secure
- Give peace of mind to family/carers
- Help in an emergency

What matters most

- It's your choice
- It should be easy to use
- It should support you – not replace people
- It should work in a way that suits your life

How Technology Enabled Care can help Falls

#EverydayTEC - Technology Enabled Care Services

Questions



1. How could technology help you stay independent in ways that matter to you?

2. What would help you feel comfortable and confident using technology as part of your support?

3. What would a 'good' Technology Enabled Care offer look like to you?



Thank you

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